**Shipping Policy**

All orders are processed by the next business day and shipped Priority via USPS. Orders placed on weekends and/or holidays will be processed on the next business day.

You will receive an email with shipment confirmation and tracking number(s) once your order has shipped***.***

***\*\*\* We're sorry, but we do not ship outside of the United States. \*\*\****

***Please note that we do not ship to PO Boxes***. Contact our office at [info@egmd.com](mailto:info@egmd.com) with any questions or concerns.

**Return/Refund Policy**

All unopened skincare products may be returned for a full refund (minus shipping) and/or exchange**, within 30 days**.

Gendler Dermatology does not provide return shipping labels. Return shipping costs are the customer’s responsibility, except in cases where the item arrived damaged or incorrect.

**Returned items must be securely packaged in the original packaging: unused and unopened. Damaged, broken, or soiled products will not be eligible for a refund.**

The refund will be processed back to your original method of payment within 7-10 business days upon receipt.

Please contact our office at [info@egmd.com](mailto:info@egmd.com) with any questions or concerns.